

Quality Policy

Meditrial Translation Agency has decided that it would carry on its operations in compliance with the MSZ EN ISO 17100:2015 standard and would operate a quality management system in accordance with the standard in the future.

Our ultimate goal is to prove that we are committed to guaranteeing our clients the conformity of our procedures, the quality and standards of our services, which we wish to render regulated and continuously improvable, by implementing the quality management system.

Our quality objectives are:

- to provide high-level translation services that meet all needs;
- to fully meet the requirements of our customers;
- to achieve full satisfaction of our existing and new customers.

In order to attain our objectives, we endeavor to secure personnel having the highest possible level of professional training and to secure state-of-the-art material resources for the completion of high-level translation services while retaining an economically viable operation. For this reason, it is essential:

- to select (a) competent translator(s);
- to perform and coordinate any necessary work processes with a high level of quality;
- to evaluate the work of the translators and proofreaders/editors and to monitor their performance;
- to provide periodic training to the translators and proofreaders/editors.

In order to maintain reliable quality that forms a basis for the realization of the above aims, we intended to operate our quality management system in accordance with the MSZ EN ISO 17100:2015 standard while complying with the respective laws and regulations in force (including the EU General Data Protection Regulation (GDPR)) and targeting the continuous development of all work processes of our company.

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